



QUALITY POLICY

Our quality policy is based on the following principles:

- The quality of our products and services is largely shaped by our customers.
- Quality means exceeding customer expectations.
- Quality begins at management level and concerns all employees.
- Quality must be integrated into products, processes and services from the outset.
- Quality is based on measurability, transparency and dealing with non-conformities openly.
- Quality means constantly striving for continuous improvement.

The loyalty of our customers is the declared objective of the G&D quality principles.

This is realised by professional, motivated and responsible employees treating each other with appreciation and respect every day. This includes dealing with mistakes constructively, along with having a positive approach to errors, which makes our company a learning organisation.

To implement the quality policy, the company continuously develops its integrated management system and aligns it to the constantly changing needs of the market.

The ongoing appropriateness of the quality policy and the management system is checked in management reviews and in internal and external audits. This also includes our suppliers.

Siegen, 3 June 2024

Thorsten Lipp | Management

Uwe Milde | Management

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AND KVM
FEELS RIGHT.