

No access to the G&D Config Panel due to Java security blocking

Problem: When accessing the G&D Config Panel of a digital matrix I get the following error message:

"Application Blocked by Java Security"

Java Application Blocked						
Application	Application Blocked by Java Security					
For security, applications must now meet the requirements for the High or Very High security settings, or be part of the Exception Site List, to be allowed to run.						
	More Information					
Name:	Config Panel					
Location:	IP-Adresse Matrix					
Reason:	Your security settings have blocked an application signed with an expired or not-yet-valid certificate from running					
	ОК					



Solution: Import the current G&D certificate into the Java Control Panel.

The import the current G&D certificate into the Java Control panel, you can either use an import script or import the file manually.

Option 1: Use the import script

- Please download the import script "GuD_Java_Certificate_Importer.zip" from the following download link: <u>G&D Cloud</u>
- Unpack the ZIP file into a new separate folder. The folder should now contain the following files: "GuD_Java_Certificate_Importer.bat" & "trusted.certs"
- 3. Execute the file "GuD_Java_Certificate_Importer.bat", and confirm the prompts in the Command window twice with any key.



The certificate is now stored in your Java Control Panel.

Now you can open the G&D Config Panel as usual.



Option 2: Import the certificate manually

- Please download the current certificate file "Guntermann_Drunck_GmbH_ConfigPanel_Certificate.pem" from the following download link: <u>G&D Cloud</u>
- 2. Open the "Java Control Panel" under Windows => "Control Panel".
- 3. On the tab "Security", click on "Manage Certificates".

🛓 Java Control Panel	_		×					
General Update Java Security Advanced								
Enable Java content for browser and Web Start applications								
Security level for applications not on the Exception Site list								
🔿 Very High								
Only Java applications identified by a certificate from a trusted authority are allowed to run, and only if the certificate can be verified as not revoked.								
High								
Java applications identified by a certificate from a trusted authority are allowed to run, even if the revocation status of the certificate cannot be verified.								
Exception Site List								
Applications launched from the sites listed below will be allowed to run after the								
~	Edi	t Site List.	•					
De true Constitu Deserte		- C 110						
Restore Security Prompts	Manag	e Certifica	tes					
ОК	Can	icel	Apply					



4. Under "Certificate type", select the option "Trusted Certificates" for the certificate type, and click on "Import".

Certificates			×
Certificate type User System	Trusted Certificates		~
Issued To		Issued By	
			~
	Import Export	Remove Details	
			Close

5. Under "Files of type", select the option "All files" and then click on the certificate file "Guntermann_Drunck_GmbH_ConfigPanel_Certificate.pem"

불 Open				\times
Look in:	👃 Download	s 🗸	🏂 📂 🛄 •	
Recent Items	Gunterm	ann_Drunck_GmbH_ConfigPanel_Certificate.pem		
Desktop				
Documents				
This PC				
	File name:	Guntermann_Drunck_GmbH_ConfigPanel_Certificate.pem		Open
Network	Files of type:	All Files	~	Cancel

6. Close all open windows and the "Java Control Panel"

<u>The certificate is stored in your Java Control Panel.</u> Now you can open the G&D Config Panel as usual.